



Conflict Resolution at Work For Dummies

Vivian Scott

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A practical workplace guide to handling conflict effectively

Managing employees and encouraging them to work together toward a common goal is an essential skill that all leaders should possess. *Conflict Resolution at Work For Dummies* provides the tools and advice you need to restore peace, train your colleagues to get along better with others, prevent conflicts from ever starting, and maintain better productivity while boosting morale.

- One of the only trade publications that takes the manager's perspective on how to address conflicts, resolve disputes, and restore peace and productivity to the workplace
- Examines more positive means for resolving conflicts (other than arguing, surrendering, running away, filing a lawsuit, etc.)
- Helps managers and employees sort through problems and make the workplace a more rewarding place

No manager should be without *Conflict Resolution at Work For Dummies!*

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