



Far from the Factory: Lean for the Information Age

George Gonzalez-Rivas, Linus Larsson

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If you currently employ knowledge workers who do most of their work on computers or with computers, access the Internet, utilize internal and external databases, use e-mail or other new messaging technology, then this book is for you. Quite simply, this handbook is for any organization with a lot of Web DNA that wishes to cut costs, improve performance, and stay perpetually competitive. It is for change agents or managers within those organizations who work with information and want to leverage the latest crop of tool sets to deliver on the promise of Lean for the modern, information-rich office.

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... excellent ... on several levels ... teaches us how to visualize the depth of hidden wastes in our complex information flows and the large opportunity for improvement that this suggests.

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Very interesting view on operational excellence, helpful to readers without a background in this area of expertise.

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